

Les Moustans

46800 St-Matré

Booking Form

Contact Details:

Your name:

Address:

Email address:

Tel (day): Tel (evenings):

Tel (mobile): Fax number:

Party Details: please name all those in the party and indicate age if under 16.

<u>Name</u>	<u>Age</u>	<u>Name</u>	<u>Age</u>
1.....	4.....
2.....	5.....
3.....	6.....

Gîte Details:

Gîte Name:

Date of Arrival: Date of Departure:

Payment Schedule:

(no reminders will be sent)

	AMOUNT	DATE OF PAYMENT
DEPOSIT 30% of total cost with booking form*
FINAL PAYMENT (8 weeks before arrival date)
OPTIONALS (8 weeks before arrival date)		
• "end of stay" cleaning: 55€
• Baby Cot (linen not available): FREE
• Bed linen rental: 10€/week/person
• Bath towel rental: 10€/week/person (swimming towels not provided)
• Kitchen linen rental: 4€/week/set (kitchen & tea towels)
• Evening dinner first night:		
o With wine: 25€/person
o Without wine: 22€/person
o Children < 8 years: 12 €
TOTAL:

* If less than 8 weeks before arrival, total cost is due with booking form

NB: A Taxe de Séjour of 0.35€ per person per night is payable direct to the Owners - this is not included in the cost of your holiday.

Payments by bank transfer:

UK (payments in £): Barclays bank, sort code 20-78-58 - account number 60673005

Rest of Europe (payments in €): Banque Populaire Occitane Montcuq

Code banque 17807 : Code guichet 00840 : N° compte 21019038686 : Clé RIB 29

IBAN: FR76 1780 7008 4021 0190 3868 629 - Swift CCBPFRPPTLS

DECLARATION: I hereby take responsibility for my party and agree to all the Terms and Conditions, which I have read and understood, relating to renting at Les Moustans.

Signed Date

Terms & Conditions

Les Moustans

Please note that these Terms and Conditions should be read before signing and returning the Booking Form.

The property known as Les Moustans (the Property) is offered for holiday rental subject to confirmation by Natasja Kovacs or Chanthal van der Lelie (the Owners) to the renter (the Client).

1. **Reservations:** should be made in writing by returning a completed booking form together with the deposit of 30% of the total rent due. Please call or email first to check availability. The Owners will, following receipt of this, send a confirmation invoice and statement. This is the final acceptance of the booking.
2. **Payment schedule:** the balance of the rent, together with the optional end of stay cleaning charge and the optional first evening meal is payable not less than eight weeks before the start of the holiday. If payment is not received by the due date the Owners reserve the right to give notice in writing that the holiday is cancelled. The Client will remain liable to pay the balance as per the cancellation charges detailed below.

For the UK: Sterling cheques should be made payable to Natasja Kovacs and sent to: Les Moustans, 46800 St-Matré, France. Alternatively you can make an online bank payment/transfer: Barclays Bank, sort code 20-78-58, account number 60673005

For the rest of Europe: via bank transfer: Banque Populaire Occitane Montcuq

- Code banque: 17807
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- Adresse Swift: CCBPFRPPTLS

3. **Alterations to original booking** (subject to availability) should be made in writing and will be subject to a 20€ administration charge. If alterations are made 0-56 days before arrival and cannot be catered for, the Owners reserve the right to enforce the cancellation fees as detailed below.
4. **Cancellation by Client:** this should be made in writing to the Owners.
5. **Cancellation charges:** from the date of receipt of the Client's cancellation letter.
 1. More than 90 days before arrival date: 25% of total cost
 2. 90-57 days before arrival date: 50% of total cost
 3. 56-0 days before arrival date: 100% of total cost
6. **Cancellation by the Owners:** if for any reason the Owners are obliged to cancel the Client's booking, all monies paid to date will be refunded in full. This is the limit of the Owners' liability.

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7. Any chargeable **expenses** (e.g. telephone calls) during the rental period must be settled directly with the Owner before departure.
8. A **security deposit of 150€ per gîte** for every week or part week of the rental period is required in case of damage to the property or its contents. The Owners will check the Property before the departure of the Client and refund the deposit or balance due within two weeks. (But in most cases immediately.)
9. THE CLIENT IS STRONGLY RECOMMENDED TO ARRANGE COMPREHENSIVE **TRAVEL INSURANCE** AND TO HAVE FULL COVER FOR THE PARTY'S PERSONAL BELONGINGS, PUBLIC LIABILITY ETC. SINCE THESE ARE NOT COVERED BY THE OWNERS' INSURANCE.
10. The **rental period** will start at 4pm on the day of arrival, and finish at 10am on the last day. No exceptions to these times are possible. The changeover day is Saturday, unless otherwise stated.
11. The maximum number to reside in the Property must not exceed the number agreed in writing on the booking form. **Extra people** will be charged at a rate to be agreed with the Owners. Infants and young children should be included when stating numbers in party.
12. **Cleaning** equipment is provided. Unless the "end of stay cleaning" charge has been paid, the Client is responsible for leaving the house and its contents clean and tidy. This includes washing up, cleaning oven, microwave, barbecue, basin, baths/shower, WC, floors, folding bedding, returning all furniture to its original position. If in the opinion of the Owners, the house has not been satisfactorily cleaned, the Owners reserve the right to make a deduction from the security deposit to cover additional cleaning costs.
13. The Client agrees to behave in a way that would not cause **disturbance** to any other people in neighbouring properties.
14. **Swimming pools:** open from May to October. Cleaning & Maintenance of pool included in rental rates. No unauthorised entry to the pump house. No unauthorised use of pool equipment. Children must be supervised at all times.
15. **Pets:** no pets of any kind are allowed in the gîtes or grounds, unless explicitly agreed upon by the Owners. This will only be possible during low season.
16. Please note that, due to the serious **risk of fire**, neither charcoal barbecues nor open fires are allowed anywhere on the property. Gas barbecues are permitted and we have several available for rental.

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17. Because of their **excessive consumption** of electricity, electric barbecues, electric woks etc. are not permitted.
18. Please note that an extra charge for **electricity and heating** is payable from October to May.
19. The Client shall report to the Owners without delay any **defects** of the Property, or any breakdown of equipment, plant, machinery or appliances in the Property, garden or swimming pool, and arrangements for repair and/or replacement will be made as soon as possible.
20. The Owners shall **not be liable** to the Client for any temporary defect or stoppage in the supply of public services to the Property, nor in respect of any equipment, plant, machinery or appliance in the Property, garden or swimming pool. For any loss, damage, injury that is the result of adverse weather conditions, riot, war, strikes, or other matters beyond the control of the Owners. For any loss, damage or inconvenience caused to or suffered by the Client if the Property shall be destroyed or substantially damaged before the start of the rental period, and in any event, the Owners shall, within seven days of notification to the Client, refund all sums previously paid in respect of the rental period.
21. **Disclaimer:** the Owners cannot accept any responsibility whatsoever for any injury or damage to Clients or any member of their party or any of their property whilst using the house, grounds, car park or pool. Under no circumstances shall the **Owners' liability** to the Client exceed the amount paid to the Owners for the rental period.
22. **Acceptance of these terms & conditions:** completing the booking form implies knowledge and acceptance of these terms and conditions.
23. **Party Leader:** the person signing the booking form is deemed to be the party leader and is responsible for all members of his/her party adhering to these terms & conditions.
24. This contract shall be governed by **French law** in every way including interpretation and shall be deemed to have been made in France. Any proceedings arising out of or in connection with this contract may be brought in any court of competent jurisdiction in France.